



Better Data. Better Decisions.

Jon D. Doolittle, President and CEO

***** JOB OPENING NOTICE *****

Open: April 29, 2026

Director of IT Services and Digital Workplace

The Hospital Industry Data Institute (HIDI), the data company of the Missouri Hospital Association (MHA), is seeking a Director of IT Services and Digital Workplace to be responsible for the leadership, strategy, delivery and continuous improvement of IT services and end-user technology experiences across the organization. This role oversees IT service delivery, service management and digital workplace platforms to ensure reliable, secure and user-centered technology that supports staff productivity and organizational effectiveness. This role places a strong emphasis on enhancing the digital workplace by driving adoption, improving usability and ensuring that technological investments result in measurable improvements in how staff collaborate and perform their work.

Candidates must possess a bachelor's degree in computer science, or equivalent training and experience, with three to five years of experience working in a related setting. The ideal candidate communicates effectively with technical and administrative stakeholders and has working knowledge of LAN/WAN, internet and email systems, telecommunications and data communications, plus standard operating systems and software utilities. Strong problem-solving and teamwork skills are required to identify issues, evaluate options and recommend corrective actions. Candidates should understand management operations and hospital/healthcare data processing needs and be willing to work occasional long or irregular hours and travel as needed.

MHA is an equal opportunity employer with a drug and smoke-free work environment. MHA participates in the E-Verify Program. To apply, please submit your resume and salary requirements to Human Resources, 4712 Country Club Drive, Jefferson City, MO 65109 or email to humanresources@mohospitals.org.